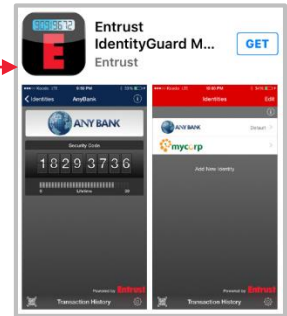


✔ **INSTALL the ENTRUST IDENTITYGUARD IOS MOBILE App on your mobile device:**

Enroll your mobile device by downloading the Entrust App

1. On your mobile device, Install the **Entrust IdentityGuard Mobile App** from your IOS App Store. (must know your Apple ID and Password to download the **free** App) After installation - **Tap OK** if you would like to allow Entrust to send you notifications- (can change later in settings)

Note: Your Entrust App will be used later in the registration process.



✔ **2-FACTOR AUTHENTICATION REGISTRATION on your computer:**

After downloading the **Entrust IdentityGuard Mobile App** – follow the steps below:

1. On your computer, Type <https://MyID.umc.edu> in the address bar of your browser, to go to the registration login.
2. **Log in** with your UMMC (computer) Active Directory username and password:

Note: The back button cannot be used to go back to a previous screen – you will need to log in again and click through the saved screens to find the last screen completed.

Please **select** a Mutual Authentication **Image** and **enter** a Mutual Authentication **Phrase** (see example below). Once complete, click **OK**:

(Used to access the Entrust Identity Guard Self-Service page to modify personal information entered during registration and after.)

3. You are required to choose “5” questions and answers.
Once ALL 5 are complete, click **Next**:
(Used as an option to authenticate your accounts in unsecure environments.)

Entrust
IdentityGuard Self-Service

✔ Your personal information has been successfully saved!

Questions & Answers

You must answer 5 predefined questions.

Predefined Questions

Predefined Question 1:
Please choose a question...
Answer:

Predefined Question 2:
Please choose a question...
Answer:

Predefined Question 3:
Please choose a question...
Answer:

Predefined Question 4:
Please choose a question...
Answer:

Predefined Question 5:
What is your favorite restaurant?
Answer:

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4. Please select **Yes**, that you have downloaded the Entrust App (from step 1) to start the Soft Token Entrust IdentityGuard Mobile App Registration.

Entrust
IdentityGuard Self-Service

✔ Your questions and answers have been successfully saved!

Soft Token

You have been selected to use a soft token for second-factor authentication.

Have you downloaded and installed the Entrust IdentityGuard Mobile ST application onto your mobile device, or the Entrust IdentityGuard Desktop Soft Token application onto your computer?

Yes No

Not sure what to do?

Answer **Yes** if you've successfully downloaded and installed the Entrust IdentityGuard Mobile ST or Desktop Soft Token application. After answering Yes, you will be prompted to set up a soft token.

Answer **No** if

- You have **not** downloaded and installed the Entrust IdentityGuard Mobile ST or Desktop Soft Token application yet.
- You don't have a mobile device or computer that can support the application.
- Your attempts to download and install the Entrust IdentityGuard Mobile ST or Desktop Soft Token application have repeatedly failed.
- You are unclear about what to do.

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5. **Click one of the appropriate links below to continue to your Soft Token instructions:**
-Click this link if you want to activate a soft token identity on another device where you can have an email message delivered [IOS Soft Token via security code \(Entrust IdentityGuard Registration\) Tip Sheet](#)
-OR-
-Click this link if you want to activate a soft token identity on a mobile device that may not be connected to the internet. [IOS Soft Token via QR Code \(Entrust IdentityGuard Registration\) Tip Sheet](#)